Retention and Student Support

Charisma Presley, M.A., Manager
Emily Wetzel-Ulrich, B.S., Coordinator
107 St. Augustine Center for Liberal Arts
610-519-7429 or ousretention@villanova.edu

OUS Retention & Student Support promotes student persistence and retention, with an emphasis on factors that may affect a student’s academic progress. In the areas of mental health, unforeseen events, a lack of academic resources such as books or technological issues, or food or housing instability, we respond to concerns and provide leadership. In order to promote academic performance, we also obtain data, give leadership, professional development, web resources, and assistance to students, faculty, staff, and parents. We oversee the Resource Pantry, which offers a variety of programs aimed at removing or reducing barriers to degree completion. The office's mission is furthered by strong collaborative partnerships.

We manage the College’s Academic Early Alert Systems, Faculty Feedback Request, and Attendance Verification, all of which are designed to provide feedback on academic performance to advisors and students with the goal of assisting students in successfully completing their courses and connecting them with important campus resources. All Leave of Absences and CLAS Withdrawals are also handled by us.